



Governance Self-Assessment Report

Period: January 2024 – December 2024

Framework: NHF Code of Governance 2020

Status: Registered Provider

Purpose: To assess compliance with the NHF Code of Governance (NHF Code) and demonstrate alignment with the RSH Governance and Viability Standard

The NHF Code is structured around four core principles.

Principle	Focus Area
Mission and Values	Embedding social purpose, resident focus, inclusion, integrity, openness
Strategy and Delivery	Clear strategic planning, performance monitoring, and stakeholder engagement
Board Effectiveness	Skills, diversity, appraisal, recruitment, and succession planning
Control and Assurance	Risk management, internal controls, compliance, and transparency

Gap Assessment against The Code

Principle 1 - Mission and Values

Focus Area	Status	Notes
Social Purpose	Met	Aves is a not-for-profit Registered Provider focused on housing vulnerable individuals
Resident Focus	Met	Aves operate a Tenant Panel that reports directly to the Board, ensuring resident involvement in decision-making.
Transparency	Limited	While Aves offer complaint and repair forms, there's limited evidence of published annual reports or strategic updates for residents.

Principle 2 - Strategy and Delivery

Focus Area	Status	Notes
Service Delivery	Met	Aves provides specified accommodation across multiple London boroughs, indicating strategic reach.
Performance Monitoring	Limited	Limited published KPIs, strategic plans, or performance reviews.
Stakeholder Engagement	Limited	Beyond the Tenant Panel, broader stakeholder engagement (e.g. community partners, regulators) isn't clearly documented.

Principle 3 - Board Effectiveness

Focus Area	Status	Notes
Board Composition	Limited	The website does not list board members, their roles, or diversity metrics.
Skills & Appraisal	Limited	No public information on board recruitment, training, or performance appraisal.
Succession Planning	Limited	No visible succession or governance continuity strategy

Principle 4 - Control and Assurance

Focus Area	Status	Notes
Risk Oversight	Limited	No published risk management framework or assurance reports
Compliance	Met	Published recent assessment of compliance against RSH regulatory standards available on website
Annual Governance Statement	Met	Published on the www.aveshousing.org

Summary Table

NHF Principle	Status	Notes
Mission and Values	Met	Strong resident focus
Strategy and Delivery	Limited	Service delivery evident; strategic planning not publicly documented
Board Effectiveness	Limited	No visible board structure or governance practices on website
Control and Assurance	Limited	Lack of published risk, audit, or compliance frameworks

Key Strengths

- Active Tenant Panel with monthly meetings and direct governance input
- Strong complaints resolution performance
- Clear mission and values focused on vulnerable housing needs
- Volunteer engagement and wellbeing outreach embedded in service delivery

Key Areas for Improvement

- Governance documentation and transparency
- Board appraisal, training, and succession planning
- Annual reporting and stakeholder communication

Next Steps

- Publish an annual governance statement and strategic plan (2025)
- Share details of board composition, diversity, and skills (2025)
- Implement and disclose risk management and compliance frameworks (2025)
- Publish performance metrics (2025)
- Complete governance framework and publish board roles (Q2 2026)
- Launch EDI strategy and training programme (Q3–Q4 2026)
- Develop risk and audit committees with delegated oversight (Q2 2026)
- Schedule external board evaluation (Q1 2027)

Naz Nahar
Chair of the Board
 15 August 2025